

KYOCERA NET MANAGER

Subject:	KNM - Replacing a Device using the same IP
Model	All supported

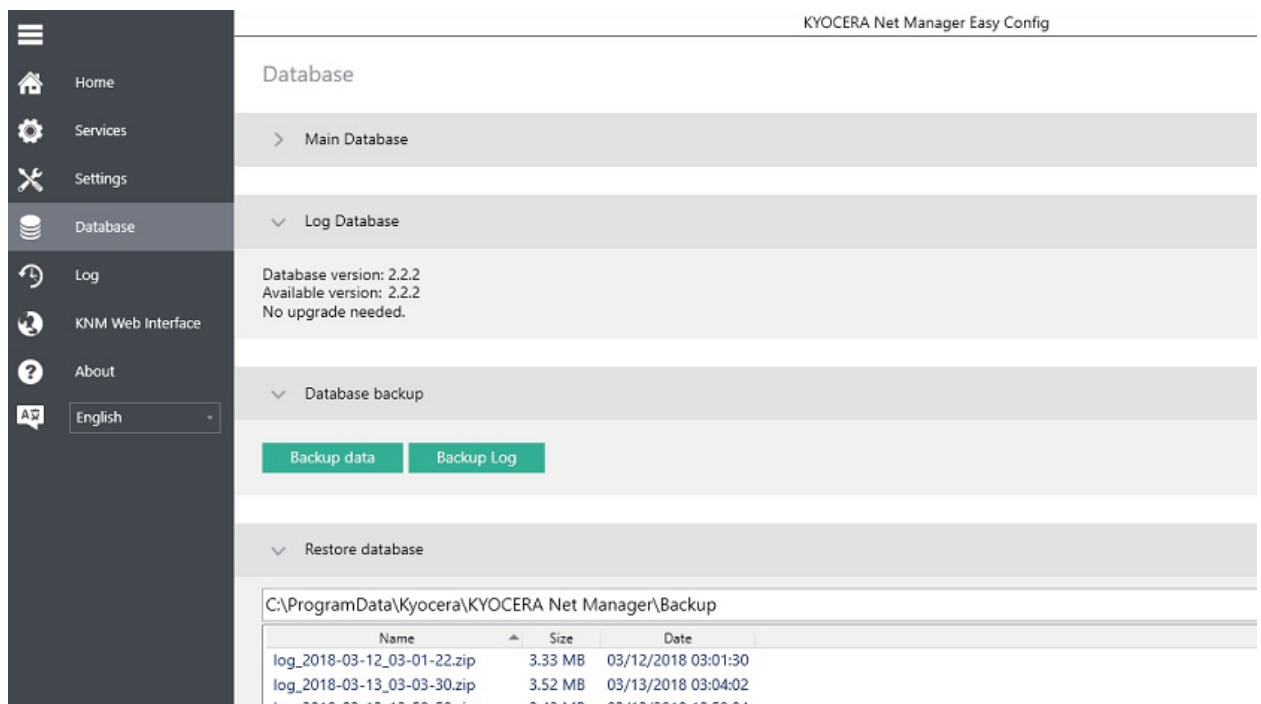
To Remove a Device from KNM Server, and replace it with a New or Temporary device, using the same IP, follow the procedures outlined below.

(This procedure must be followed exactly as shown below. Do not skip or modify any steps.)

1. Backup the current KNM Server database.
 - a. Run “ Kyocera Net Manager Easy Config “ from Windows Start up.



- b. Select “Database” and click the “Backup data “Button.
 (Note: Wait for the database backup Completion before going to the next step. Time to back up the database depends on the current database size)



2. Disconnect the MFP which you are going to swap.
 - a. Turn the MFP Power switch OFF.
 - b. Disconnect the power cable and the network cable.

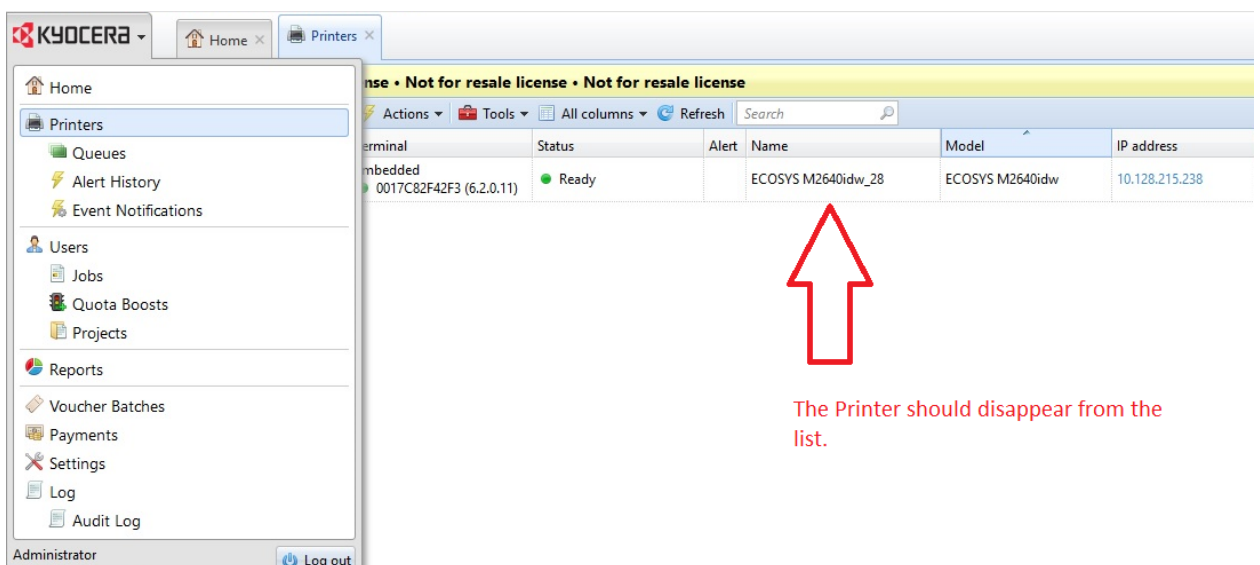
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3. Be sure the KNM Embedded Terminal package is **not** installed on the new MFP, assign the old IP address to new MFP then connect to the Network.
(Note: The existing KNM Embedded Terminal package may contain cached data which could affect user counter totals)
4. Launch KYOCERA NET MANAGER in your web browser and enter the URL (<http://<IP Address>:8080/en-us>). Login to the KYOCERA NET MANAGER web with administrator credentials.



The image shows the login interface of the KYOCERA Net Manager. At the top left is the KYOCERA logo. Below it is a language selection dropdown menu set to "English (United States)". There are two input fields: the first contains the username "*admin" and the second contains a masked password represented by ten black dots. A yellow button labeled "Password / PIN" is positioned below the password field. At the bottom left of the login area, there are links for "Lost PIN" and "New Account". At the very bottom of the page, it says "KYOCERA Net Manager 6.2.3 - [Mobile view](#)".

5. Wait until the old MFP in "KYOCERA > Printers" disappears before continuing to Step 5. This might take 2 ~ 10 minutes to disappear from the list. **"Do not manually delete the MFP"**. (See figure below)



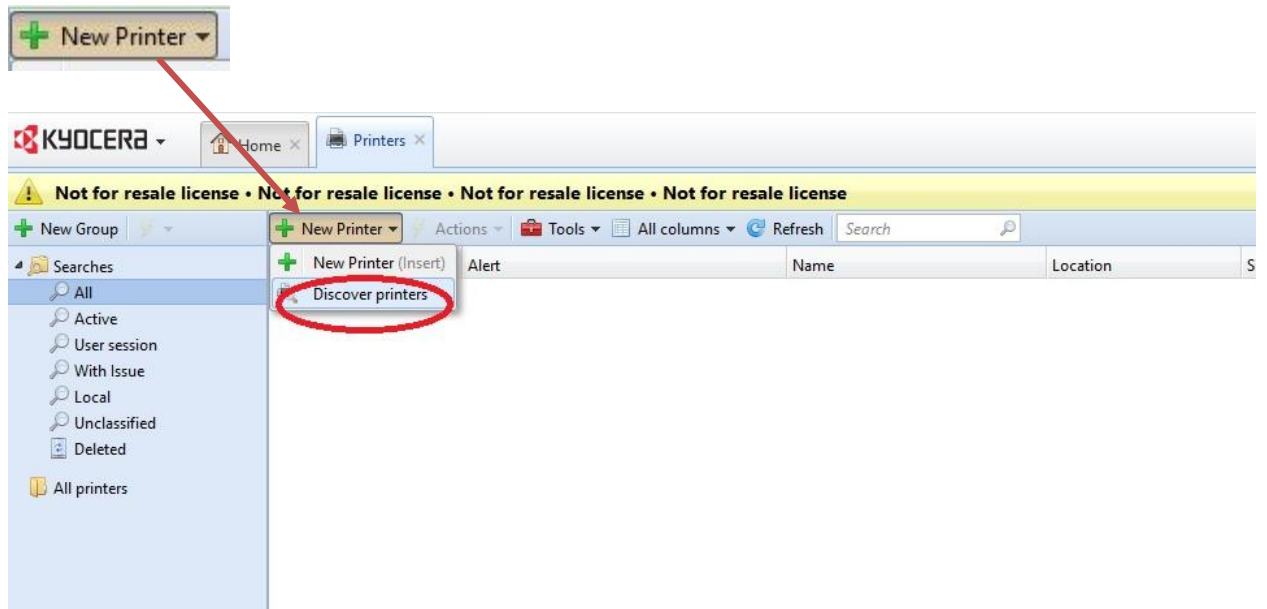
The screenshot shows the "Printers" page in the KYOCERA Net Manager web interface. On the left is a navigation sidebar with options like Home, Printers, Queues, Alert History, Event Notifications, Users, Jobs, Quota Boosts, Projects, Reports, Voucher Batches, Payments, Settings, Log, and Audit Log. The main content area displays a table of printers. A red arrow points to the first row of the table, which contains the following data:

Terminal	Status	Alert	Name	Model	IP address
Embedded 0017C82F42F3 (6.2.0.11)	Ready		ECOSYS M2640idw_28	ECOSYS M2640idw	10.128.215.238

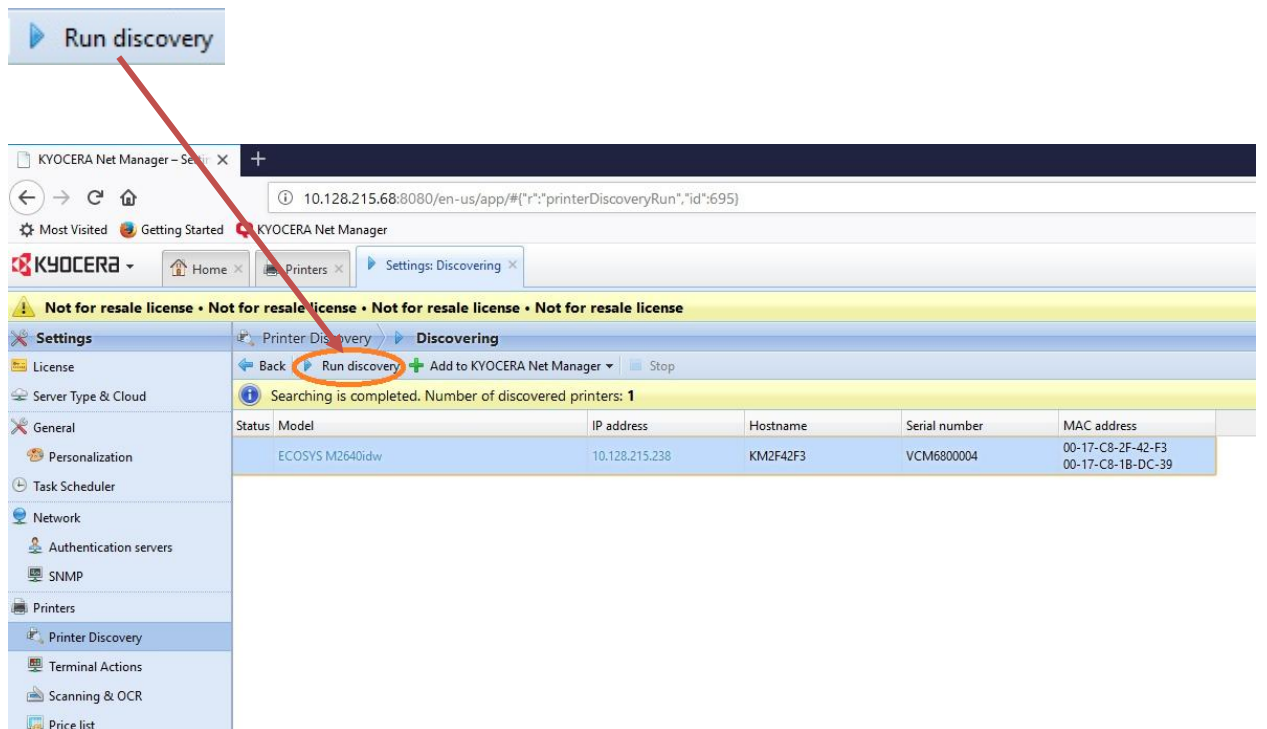
Below the table, a red arrow points to the text: "The Printer should disappear from the list."

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6. Select the “New Printer” Tab and from the drop down menu select “Discover Printers”.

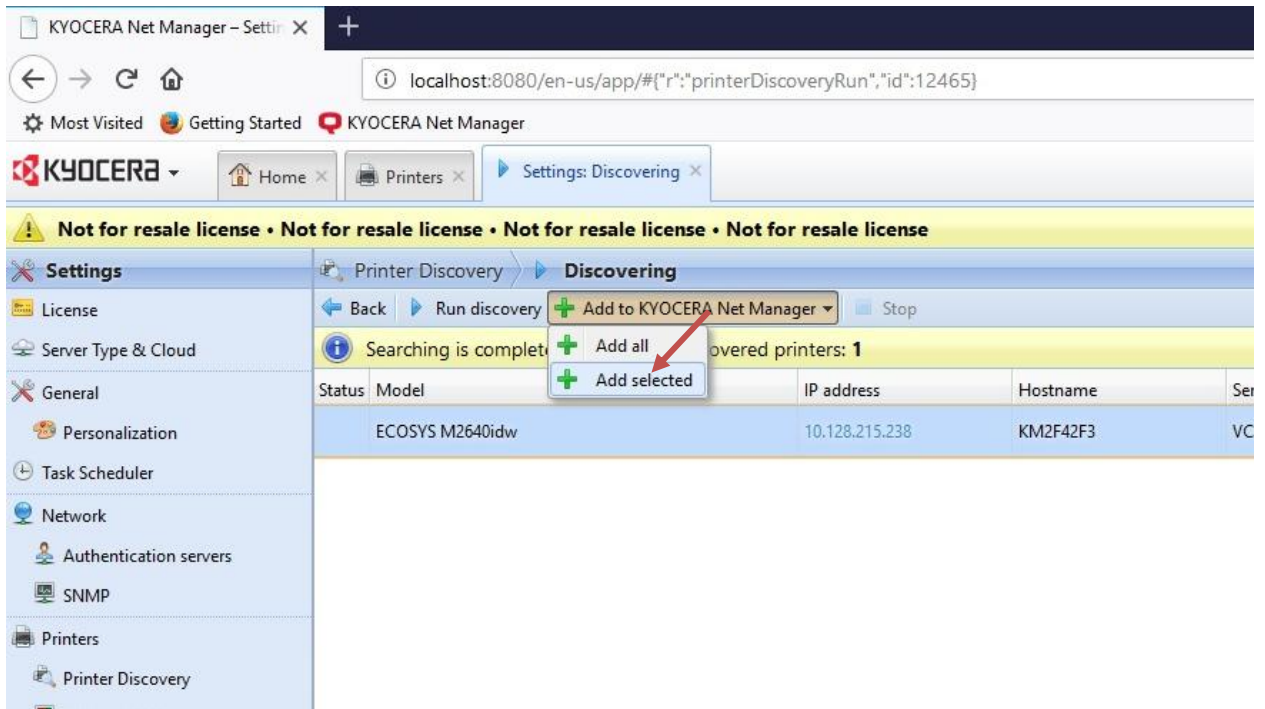


7. Run “Printer discovery” by selecting “Run discovery”.

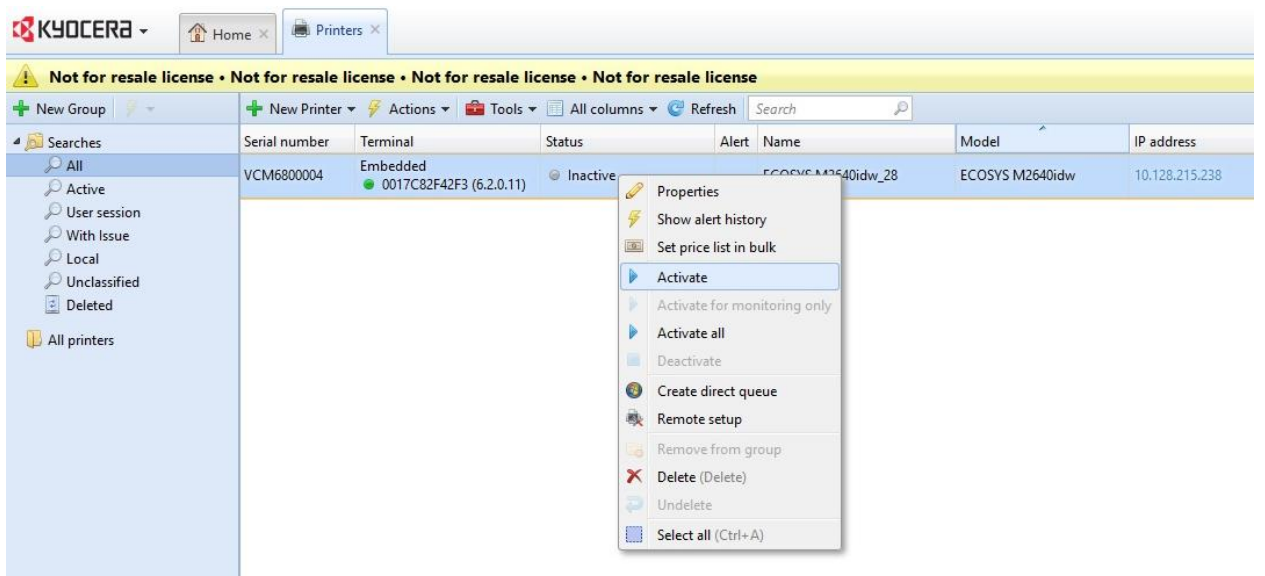


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- Once the newly connected MFP is discovered, select the “Add to KYOCERA NET Manager” button and select “Add selected” from the drop-down menu to add the MFP.

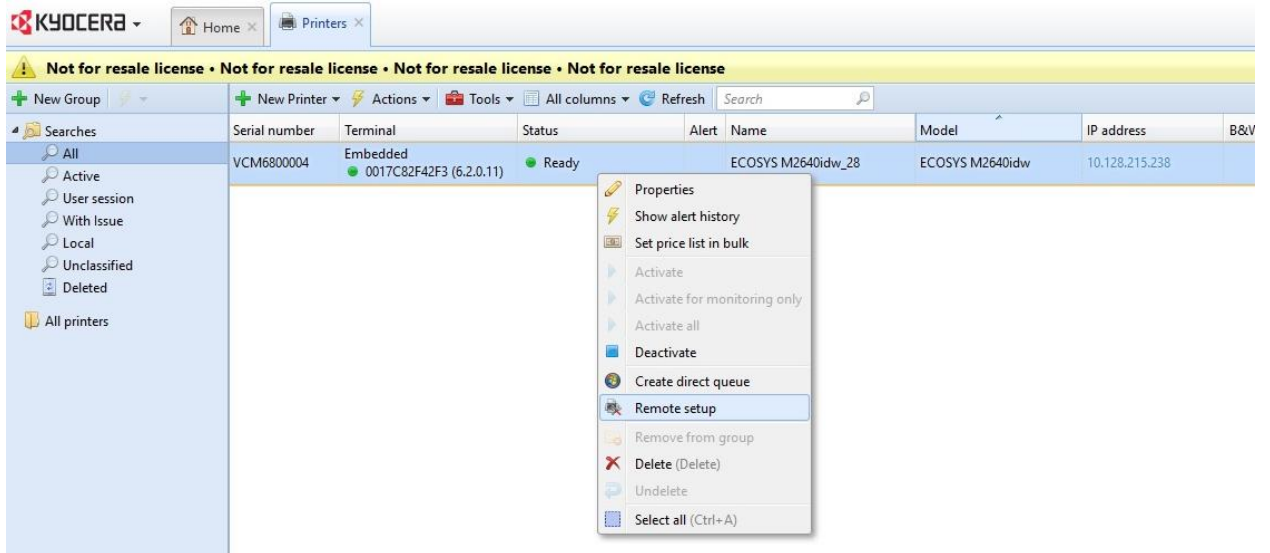


- Go to “KYOCERA > Printers” and right click on the newly added MFP. Select “Activate” from the drop down menu to activate the new MFP.

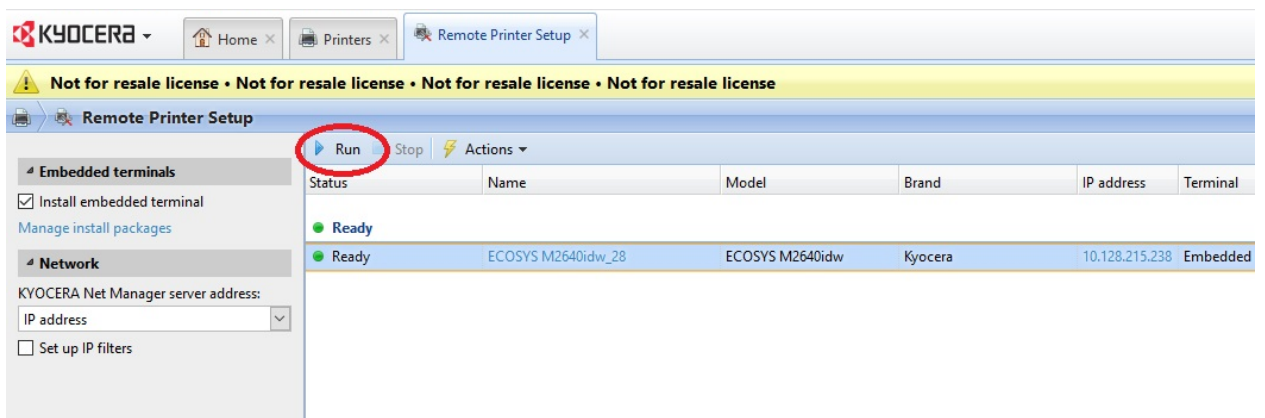


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- Right click on the newly added printer and select “Remote Setup” from the drop-down menu. (Note: This process is run to remotely install the Embedded Terminal pkg to the new MFP).



- Select the newly added MFP from the list and press the “Run” Button to remotely install the KNM Embedded Terminal pkg.



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12. When the warning message pops up, review the warning then press the “ OK “ button.



The MFP swap procedure is completed. If further configuration is required (you can Assign the MFP to different printer queues etc.).